

CUSTOMER ACQUISITION GUIDE

NASA SEWP VI Ordering Guide

An IOP reference for capabilities, quotes, ordering, and support

Contract at a Glance

CONTRACT HOLDER INTEGRITYOne Partners, Inc. (IOP)	AWARDED CATEGORIES Category B: Enterprise-Wide ITC/AV Service Solutions Category C: Mission-Based ITC/AV Service Solutions
CONTRACT NUMBERS Category B: 80TECH24R0001 Category C: 80TECH26D1726	ORDERING PERIOD Anticipated Ordering Period of November 2026 through October 2036, pending final activation of the vehicle. Anticipated Period of Performance of November 2026 through October 2041, pending final activation of the vehicle.
BUSINESS STATUS Small Business; eligibility depends on order-level NAICS and current SAM representation.	SEWP POINTS OF CONTACT Pete Lamont, SEWP VI Program Manager, pete.lamont@ione.com , 301-641-0647 Tony Petruccelli, SEWP VI Deputy Program Manager, tony.petruccelli@ione.com , 703-629-0425 NASA SEWP Helpline, SEWP PMO, help@sewp.nasa.gov , 301-286-1478

About IOP and NASA SEWP VI

ABOUT IOP IOP supports Federal agencies with technology modernization and mission-focused IT services. Its Category B and C contracts provide acquisition paths for enterprise-wide and mission/program-level ITC/AV services.	ABOUT SEWP VI NASA SEWP VI is a suite of multiple-award Government-Wide Acquisition Contracts for ITC/AV solutions and services used by NASA, Federal agencies, and authorized organizations.
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SEWP VI Overview

The NASA SEWP VI (Solutions for Enterprise-Wide Procurement) contract vehicle provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies through its approved contractors. Initially created in 1993, SEWP VI is the latest iteration of this Government-Wide Acquisition Contract (GWAC) and is used extensively across Federal Agencies.

With this latest iteration of SEWP VI, agencies can now purchase the full suite of IT services (Categories B and C) in addition to SEWP’s traditional focus on hardware and software products (Category A). SEWP VI is self-funded through lowest-in class usage fees (0.34%) and provides all Federal agencies with acquisition support, totaling more than 50,000 orders a year.

What can Federal customers buy from IOP?

APPLICATIONS Custom development, modernization, integration, testing, and sustainment.	CLOUD + DEVSECOPS Cloud services, CI/CD, infrastructure automation, and secure delivery.	DATA ANALYTICS + AI Data lakes, analytics, AI-enabled data services, visualization, ingestion, ETL/ELT, migration	CYBERSECURITY Cybersecurity services, secure engineering, scanning, and supply-chain risk practices.
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IT OPERATIONS O&M, network and cloud operations, help desk, and technical support.	DIGITAL SERVICES Digital government, user experience, multimedia, and technical communications.	ENTERPRISE SERVICES Managed, shared, and agency-wide strategic IT services.	PROGRAM SUPPORT IT consulting, training, service management, and program-level support.
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Scope note: Category B covers enterprise-wide strategic ITC/AV services. Category C covers mission/program-level ITC/AV services. Products may be included only when ancillary to the overall services requirement.

CUSTOMER BUYING PATH

How to Buy Through IOP

Move from requirement definition to an approved SEWP VI Delivery Order

Which IOP SEWP VI contract should I use?

CATEGORY B Use for a customized enterprise-wide strategic solution that improves or enhances agency ITC/AV infrastructure. Ancillary products must support the overall enterprise-wide services requirement.	CATEGORY C Use for a customized mission or program-level ITC/AV service solution. Ancillary products must support the overall mission-based services requirement.
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How to Order

1 DEFINE Document the requirement.	2 REQUEST Use the SEWP QRT.	3 RESPOND IOP replies through the SEWP CHOP Portal.	4 EVALUATE Document best value and fair opportunity.	5 ISSUE Agency issues the Delivery Order.	6 VALIDATE NASA reviews and processes.	7 DELIVER IOP performs after final award.
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Practical Buying Guidance

OBTAIN A QUOTE Submit the requirement through the NASA SEWP Quote Request Tool. Include enough information for scope and solution review.	QRT + CHOP Requests issued through the QRT must be answered by the Contract Holder through the quote tool in CHOP. Quoted services and items must be available on the contract.
FAIR OPPORTUNITY Ordering agencies apply and document fair opportunity under FAR 16.505(b). The QRT supports distribution to eligible Contract Holders in the selected category or competitive pool.	AGENCY + NASA ROLES The agency defines the need, conducts the acquisition, evaluates responses, and issues the Delivery Order. NASA SEWP reviews and processes the order but does not issue it.

Prepare an efficient quote request

INCLUDE, WHEN APPLICABLE • Scope, statement of objectives, or bill of materials • Category and NAICS, if identified • Period and place of performance • Security and Section 508 requirements • Required contract type and response date	READY TO REQUEST A QUOTE? Use the SEWP QRT or contact IOP for pre-request coordination at: sewp6@ionep.com
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For a NASA scope review, customers may send an overview or bill of materials to help@sewp.nasa.gov. NASA SEWP processes order modifications through the PMO. IOP begins fulfillment only after NASA verification and approval.

POST-AWARD REFERENCE

Support, Contacts, and Quick Reference

Clear routing for quotes, order issues, and post-delivery assistance

IOP Customer Support

When requesting support, provide the contract number, Delivery Order number, agency, issue description, requested resolution, and any applicable deadline. IOP will coordinate the appropriate contract, technical, provider, or program response through the approved escalation path.

Contact Directory

NEED	IOP CONTACT	USE THIS CONTACT FOR
Program management	Pete Lamont pete.lamont@ionep.com 301-641-0647	Contract management, formal escalation, and NASA SEWP coordination.
Deputy / alternate PM	Tony Petruccelli tony.petruccelli@ionep.com 703-629-0425	Backup program contact and alternate escalation.
Business development / quotes and sales	sewp6@ionep.com	Requirement discussion, quote intake, and response status.

NASA SEWP Support

GOVERNMENT CUSTOMER ASSISTANCE help@sewp.nasa.gov 301-286-1478 CONTRACT HOLDER COMMUNICATIONS sewp6@sewp.nasa.gov Include contract number and category.	SEWP VI INFORMATION www.sewp.nasa.gov/sewpvi/
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Start with the mission need. IOP will help determine the appropriate SEWP VI path.
IOP: www.ionep.com | Dedicated IOP SEWP VI page: <https://ionep.com/partner-with-us/sewp-6/>